



Returns/Exchange Form

Order # _____

Return Exchange

Return and Exchange Policy

In order to return your Johnny K Sports purchase, please make sure your return meets the following criteria.

- 1) The product must be unworn, unwashed with original tags still attached.
- 2) The product must be returned within 30 days from delivery for a refund and or exchange.
- 3) All clearance items are final and no refunds or exchanges will be issued.

*Please note that product failing to meet these criteria will not be returned.

Instructions for Returning Merchandise

- 1) Please send an email to john@fourthlinehockey.ca or call our store (519)-364-3927 to receive RMA (Return Merchandise Authorization) #.
- 2) Fill out the order # above and check the appropriate box. (Order # you received in the confirmation email after making your purchase)
- 3) Pack and return the merchandise back in the original box and include this form with the required information filled out
- 4) For Canadian Residents follow the link, use the RMA # given and fill out the appropriate information through Canada post.
- 5) U.S. customers pay for return shipping on their end and we will include a \$20 credit on the return for the shipping.
- 6) Once completing the section print out the label and tape it onto the outside of the box.
- 7) Drop the box off at the post office

Returns

Returns made to Johnny K Sports may take upwards of 1-2 weeks once you have mailed your package. Once processed, a credit will be issued for the amount of your original purchase back

onto the original method of payment. You will receive a notification email with the credit refund and may take up to 48 hours for the transaction to show on your credit statement.

Exchanges

***Please note that exchanges are subject to stock availability.**